

CVANA Service Meeting Minutes

Hosted at Central Lutheran Church, Chippewa Falls, WI
Meeting called to order by: Joe F @ 9:38 am

Attendance: Brandon L, Ashley T, David C, Jeff H, Nycki L, Jamie S, Joe F, Mike D, Justin H, Sam S, Nichole M, Jerry A, Byron G, Shawn T, Amanda L, Gregg S, Mel D

Introductions

Moment of Silence

Service Prayer: All

12 Traditions: Mike D

Roll Call:

Groups:

EC Friday night: David C - here

Chippewa Tues & Sun: Steve J - here

Black & Blue Basic Text/Alive @ Five, Chippewa Thurs, Sat: Mike D.- here

BRF Mon & Fri Night: Pete R. – absent

EC Monday Night: Travis H – absent/Dean L -

Menomonie Wed Fri & Sat night: Shawn T. - here

Ego Check, Menomonie, Monday: Amanda L - here

Vision of Hope, Chetek, Tuesday; Dave R - absent

The Unknown Addicts, Rice Lake, Mon, Wed: Byron G - here

Surrender Group, Rice Lake, Friday, Saturday: Jeff H - here

NA Meeting, Arbor Place, Menomonie, Thurs, Sun: - absent

Freedom Group, Thursday, Rice Lake, -- Jerry A - here

New NA Meeting, Chetek, Thursday: ??? - absent

Off the Record, Wednesday, Menomonie: ??? - absent

Beyond the End of the Road, Tues, Eau Claire: Dillan S - absent

M.I.A. Wed, Chippewa Falls: Jamie S – here

Nooner Group, Mon, Wed, Fri, Black River Falls: Michael M – absent

Steps to Sanity, Tue, Rice Lake: Gregg S -here

Administrative Trusted Servants:

Chairperson: VACANT

Vice-Chairperson: Joe F - here

Regional Committee Member: Brandon L- here

Regional Committee Member-Alternate: Jamie S- here

Treasurer: Nichole M - here

Treasurer-Alternate: VACANT

Secretary: Steve J - here

Secretary-Alternate: VACANT

Web Servant: Michael M - absent

Web Servant-Alternate: Mike D - here

Subcommittees:

Activities: Sam S - here, Activities-Alternate: Ashley T- here

Literature: Angel E- here, Literature-Alternate: VACANT,

Public Relations: Michael M - absent , Public Relations-Alternate: VACANT

Hospitals & Institutions: VACANT, Hospitals & Institutions-Alternate: Joe F - here

Policy & Procedure: Mike D (Coach) - absent. Policy & Procedure-Alternate: VACANT,

Outreach VACANT–, Outreach-Alternate: VACANT

Increase to Bank
Balance: \$876.32
New CVA Balance: \$2,016.00

Question/Comment:

Accepted

Secretary Report: Spoken

Question/Comment:

Accepted

Web Servant Report: Emailed/Reported by Steve J

In the last 30 days we received 5 calls to the phone line using a total of 8 minutes. 4 of those callers left a message. The first message was from an addicts Mom looking for support for her son attending UW Stout, Joe F. returned that call. The next message hung up without saying anything. The third message was from a father of an addict who is currently incarcerated in the Eau Claire Jail. He was hoping someone in recovery would go talk with his son. I told him if he was able to get his sons permission to use his visiting time that i would go talk with him. I have not heard back from him. The fourth message was from a crisis counselor at the Lincoln County jail in Merrill WI. He had spoken with an individual from Chippewa who had told him he had several months clean and had relapsed. The counselor got his permission to give his contact info to me. I left the addict two messages but never received a response. I used an additional 11 minutes making changes to the system. The first change was, after seeing the results from the survey that Region recently did, I was informed that one of the recordings that I had done several months ago under the "By The City" recording option had all of the correct meeting info but it did not have what day the meeting was held. This is why i have asked repeatedly for the Trusted Servants to call and check your meeting info. Every time I make a change I do log into the system and listen to the recording but it would be awesome if i had your help to catch the little discrepancies. Please call 1 888-543-0924 and check your meeting information!! The second change was to remove the the Eau Claire, Thursday, 12:15 Beyond the End Of the Road meeting from the system. I did this at the request of the only two people that I am aware of that had been attending that meeting. I did send a separate email detailing that information. It needs to be removed from the Website and printed list as well.

The above mentioned survey that Region did basically says that we all have room for improvement. Out of the 16 Areas, Eleven are using the voice mail option, Four Areas that have that option did not respond to a request for a call back and 6 Areas are information lines only with no option to speak to anyone. Every Area had at least one discrepancy between their printed/website meeting list and the recordings on the phone line, some Areas had to many to list.

It seems that the Regions Information Line 800-240-0276, is currently the subject of some kind of automated attack. I am not the Region Phone line administrator but at the request of the Regions Public Relations Chair I have been logging in on a daily basis to check for suspicious activity since one of the extensions and the Chippewa Valley Area Extension had a similar issue last year . For the 3 months prior the Regional Information Line averaged about 20 calls per month. in the last 31 days there have been 368 calls to the extension. 10 to 13 calls per day with Area codes from all across the United States starting

shortly after 8 am and ending a little after 5 pm every day 7 days a week The calls range from 1 to 7 minutes in length. When i tried to call some of the numbers back minutes after the calls were placed, the numbers were disconnected. The plan that Region pays for includes 800 free minutes to be shared between all of the Areas. We average 500 to 700 used minutes per month The Region extension used well over 1000 minutes alone which cost an additional \$81.74 over and above the normal monthly cost of \$164.95. The Region Administrator and the PR Chair did make some changes to the line. For one day it reduced the minute used to one minute per call but the next day it was back to what it was. They then tried disconnecting all of the options that gave meeting info for around the state and kept just the greeting which now simply says go to the website for meeting info in hopes that it would at least reduce the number of minutes being used but it had no effect. I contacted Halloo Customer Service and told them the majority of the calls should be coming from Wisconsin and surrounding states they suggested they could block all calls with area codes outside of our region. Or we can shut the extension off. Obviously shutting off the main Regional phone number that is printed on most of the meeting lists in Wisconsin and on numerous websites presents some issues and with people now able to port their numbers between phone companies and states, blocking area codes isn't a very good option. If anyone has some technical knowledge of how or why this may be happening or suggestions you would like me to give to the Region I would be glad to hear them. This is not just a problem for Region to figure out, it is our 7th tradition money being spent to pay this bill.

Question/Comment:

Accepted

SUBCOMMITTEE REPORTS

Activities Report: Spoken

Question/Comment:

Accepted

Literature Report: Spoken

Question/Comment:

Accepted

Literature Alternate Report: VACANT

Question/Comment:

Public Relations Report: Emailed/Reptorted by Joe F

Skype meeting was held 09/12/18

New CVA website was discussed

-- Feedback from Area

-- Area websites can install BMLT "plug-ins" to facilitate meeting list updates and better coordination with region and world

Phone lines

-- reminder that minutes are limited

-- email message notice list peeps should have training on how to answer calls as an informational only service

-- there will be a phone line audit

Area descriptions

-- each area needs to come up with a description of what defines the area for directing the public to the proper area

Proposing a VICE CHAIR position for Region PR

And, the CHAIR position, held by Matt L., is approaching the end of the current term in JAN of 2019

NEXT MEETING is tomorrow, SUN 10/07 at 7p online via ZOOM video conferencing and can be joined through the following link:

Join from PC, Mac, Linux, iOS or Android: <https://zoom.us/j/192198841>

Anyone from CVA is encouraged to join the meeting, all input and feedback is welcome.

Question/Comment:

Accepted

Hospitals and Institutions Report: VACANT

Question/Comment:

Hospitals and Institutions – Alternate Report: Spoken/Emailed

There is a need for volunteers to bring the NA message to those who aren't able to attend meeting on their own. Right now, Jackson County and Menomonie has the biggest need for volunteers. If you are able to volunteer or would like to know more information about volunteer opportunities, please contact me. Joe F.

Question/Comment:

Policy and Procedure Report: ***Absent/No Report***

Question/Comment:

Outreach Report: VACANT

Question/Comment:

GSR REPORTS

Miracles Are Us, Eau Claire Friday submitted by David C

Donation \$ 10.00 Avg Grp Size: 20-25 Newcomers: yes They return: sometimes
We are one of the primary meetings for area treatment centers. We try to present a meeting with some structure and purpose.

Bridges to Recovery Chippewa Falls submitted by Steve J

Donation \$ 50.00 Avg Grp Size: 25-30 Newcomers: yes They return: sometimes

Black and Blue Basic Text/Alive @ Five, Chippewa Falls submitted by Justin H

Donation \$ 70.00 Avg Grp Size: 15-25 Newcomers: yes They return: sometimes
Our combined picnic was amazing. 60 + addicts in attendance. Great speaker. We broke even minus the cost of the pavilion. Next year we are inviting the MIA Wed meeting so that all the Chippewa meetings can be involved. Attendance has been low but picking up again.

Black River Falls, Monday & Friday NA Group submitted by Pete R

Donation \$ Avg Grp Size: Newcomers: They return:

Together We Grow, Eau Claire Monday Night

Donation \$ Avg Grp Size: Newcomers: They return:

Attitude of Gratitude, Menomonie submitted by Shawn T

Donation \$ 0 Avg Grp Size: 7 Newcomers: yes They return: sometimes
Moving meetings to Congo Church in Menomonie

Ego Check, Menomonie, Monday submitted by Amanda L

Donation \$ 0 Avg Grp Size: 5 Newcomers: yes They return: sometimes
New GSR

Vision of Hope, Chetek, Tuesday submitted by Dave R

Donation \$ Avg Grp Size: Newcomers: They return:

The Unknown Addicts, Rice Lake, Mon, Wed submitted by Byron G

Donation \$ 5.00 Avg Grp Size: 7-9 Newcomers: yes They return: sometimes
Group name Changed from "Dopeless Hope Fiends" to "The Unknown Addicts"
Greeting newcomers. Asking them to help in service. Having a positive group in experience, strength, and hope. Making newcomers feel safe and welcome
I'm working on making the meeting more structured and involved with a stronger NA based recovery

Surrender Group, Rice Lake, Friday, Saturday submitted by

Donation \$ 0 Avg Grp Size: 12 Newcomers: yes They return: sometimes

We have fellowship before and after the meeting at the meeting place which creates a stronger bond between members. Meeting topics range from lit study, step 1, and Just For Today reading. Newcomers are recognized and receive a keytag, hug, clapping, and meeting list. We have several members who are getting involved in group level service and chairing meetings, buying supplies, etc. Addicts who still suffer in the rooms are helped by the group and individual conversation.

Arbor Place, Menomonie, Thursday, Sunday submitted by

Donation \$ Avg Grp Size: Newcomers: They return:

Freedom Group, Rice Lake, Thursday submitted by Jerry A

Donation \$10.00 Avg Grp Size:10 Newcomers: yes They return: yes

We have the 20-20 club. We meet before and after the meeting and we pass a strong message.

New NA Meeting, Chetek, Thursday submitted by

Donation \$ Avg Grp Size: Newcomers: They return:

Off the Record, Menomonie, Wednesday submitted by

Donation \$ Avg Grp Size: Newcomers: They return:

Beyond the End of the Road, Tues Eau Claire submitted by Dillan S

Donation \$ Avg Grp Size: Newcomers: They return:

M.I.A., Wednesday, Chippewa Falls submitted by Jamie S

Donation \$ Avg Grp Size: Newcomers: They return:

Nooner Group, Mon, Wed, & Fri, Black River Falls submitted by Michael M

Donation \$ 0 Avg Grp Size: 10 Newcomers: yes They return: yes

Steps To Sanity, Tue, Rice Lake submitted by Gregg S

Donation: \$ 20.00 Avg Grp Size: 10 Newcomers: yes They return: yes

12 X 12 meeting how it works. We do celebrate 1 yr clean time usually at Thursday's Freedom Group meeting.

Break for Serenity

15 Min. Open Forum: (began:10:50 ended:11:00)

Nichole M needs help with phone line. Answering voicemails. Mike D, and Angel E offered to help. Dopeless Hope Fiends group has changed their name to The Unknown Addicts

Old Business: (began approximately:11:00 ended:11:14)

Starting up a subcommittee for the Otter Be Clean campout. Putting money into a campout fund will have no change to policy.

Elections:

Jeff H elected to Outreach

Joe F elected to Chairperson

Ashley T volunteered for Secretary Alternate

Justin H volunteered for H&I Alternate

New Business:

Motion 1: Mike D 2nd Justin H

Motion: Change “ one bank account” to “ one checking and one savings account”.

Intent: To bring clarification to the policies and procedure update the verbage to match our current accounts.

Vote: 11 aye 0 nay 0 abstain

Motion 2: David C 2nd Jamie S

Motion: I am presenting a motion to form a subcommittee responsible for the Otter Be Clean campout

Intent: To have a subcommittee responsible for the campout due to the work involved in making the campout successful and the funds manageable.

Vote: 11 aye 0 nay 0 abstain

Motion 3 : Mike D 2nd Justin H

Motion: Allocate \$950 into a separate fund reserved for the campout

Intent: To build a fund for future campouts and to limit the amount of Area money not in banking accounts. This money being allocated is money already surrendered to Area. This will ensure that these funds are dedicated to the campout and will eventually be under the control of the campout subcommittee.

Financial Impact: \$950.00

Vote: 11 aye 0 nay 0 abstain

Group Concerns/Announcements:

Will be making a flier to get volunteers for the campout subcommittee.

Key points to share with Groups

- Open positions include: Vice Chair, Treasurer Alternate, Secretary Alternate, Literature Alternate, Public Relations Alternate, H&I, H&I Alternate, Policy & Procedure Alternate, Outreach Alternate
- Bring back to groups about reimbursements of RCM and RCM Alternate as far as expenses for having to travel
- "Dopeless Hope Fiends" changed meeting name to "The Unknown Addicts"
- The Thursday meeting in Eau Claire at 12:15 to be taken off the list
- Jeff H elected as Outreach
- Joe F elected as Chairperson
- Ashley T nominated as Secretary Alternate
- Justin H nominated as H&I Alternate
- Next month Area Service to be held on November 3rd at Central Lutheran Church, Chippewa Falls

SERVICE SAVES LIVES

Elections to be held at November ASC meeting

- **Current Vacant Positions:** : Vice Chair, Treasurer Alternate, Secretary Alternate, Literature Alternate, Public Relations Alternate, H&I, H&I Alternate, Policy & Procedure Alternate, Outreach Alternate

November 2018 Ares Service: Central Lutheran Church, Chippewa Falls, WI, 9:30am
Motion made to close meeting: Steve J Seconded by: Angel E Time: 11:58